epsilon

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ACCESS

Dedicated Internet Access

Experience uninterrupted operations with our business-grade direct internet connectivity.

Overview

Experience uninterrupted, high-speed connectivity from your business premises, ensuring reliable communication, lightning-fast data transfers, and consistent performance with Epsilon's Dedicated Internet Access (DIA). As a premium business-grade service, DIA allows you to eliminate network bottlenecks and slowdowns commonly associated with shared connections. This elevation in your online operations empowers your team to collaborate efficiently, access critical resources instantaneously, and provide exceptional services to your customers.

With dedicated high levels of bandwidth, bid farewell to downtime, lag, and unpredictable speeds, truly enhancing both you and your customers' online experience.

The Epsilon DIA service is tailored for businesses including large enterprises, gaming developers, data centres, and financial institutions reliant on a robust Internet connection, whether it's for reaching remote locations or accessing cloud-based applications to support critical operations.

Today's Enterprise Needs

Dedicated and uncontested bandwidth to ensure consistent online experiences

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High speed and reliability to support critical applications

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Symmetrical bandwidth to facilitate efficient data transfer and backups

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Robust and resilient network architecture to support seamless collaboration

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Isolated and secure connections for compliance with industry regulations

Features

Dedicated Bandwidth

Epsilon's DIA offers dedicated, uncontended, and symmetrical bandwidth. This ensures that both upload and download speeds are the same when provided over an Ethernet bearer circuit. Unlike residential shared bandwidth, it guarantees the purchased bandwidth, making it suitable for business use.

Wires-only or Managed CPE

Epsilon's DIA can be delivered with a Managed Cisco or Juniper CPE. This enables proactive monitoring of the service, automatically raising fault tickets if an issue is detected. Alternatively, it can be delivered as "Wires-only", suitable for DIA used as an SD WAN underlay.

Low Latency, High Bandwidth Performance

Epsilon's DIA provides low latency, granular bandwidth options starting from as low as 2Mbps, making it suitable for multiple real-time services such as Unified Communications, Video Conferencing, and business application such as SAP or Citrix.

Business Continuity through Guaranteed Uptime

Epsilon's DIA offers high availability guarantees, ensuring that the internet connection is available 99.5% of the time and can be relied upon for business-grade applications. Businesses can be assured of consistent internet connectivity, even during peak usage times, as the bandwidth is dedicated solely to their use.

24/7 Support

Epsilon's DIA includes round-the-clock proactive monitoring and support to promptly address any issues. This ensures that businesses can quickly resolve any internet-related problems that may impact their operations. Additional support, if required, is also offered for IPv4 and IPv4/IPv6 dual-stack addresses.

"Epsilon's Dedicated Internet Access provides the guaranteed bandwidth required to ensure high performance for IT applications, voice and video conferencing, and Internet connectivity."

Peter Agnew
Global Product Manager
Epsilon

Benefits

Enhanced Flexibility

Easily scale your connectivity according to your evolving business needs, with granular bandwidth starting from as low as 2Mbps

Improved Performance

Achieve added resiliency and stability with guaranteed bandwidth, ensuring improved throughput backed by a Service Level Agreement
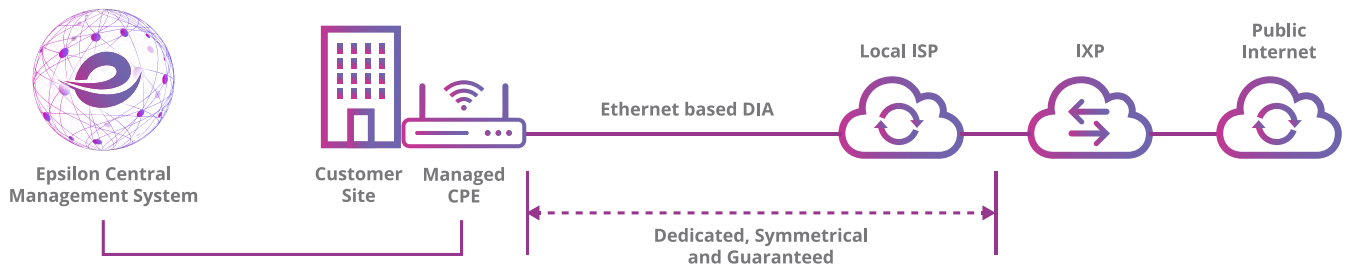
Unified Experience

Streamline your operations with our established global infrastructure, reducing the number of suppliers required for your end-to-end, multi-site connectivity

Greater Control

Attain complete control to manage and configure your network devices and bandwidth utilisation across multiple global locations

Epsilon Central Management System — Customer Site — Managed CPE — Ethernet based DIA — Local ISP — IXP — Public Internet — Dedicated, Symmetrical and Guaranteed

Why Choose Us?

Unparalleled Global Reach

Our extended and resilient network of 300 Points of Presence ensures that you get reliable connectivity even in far-reaching places

Large Ecosystem of Partners

Connect to world-leading Cloud, SaaS, and Internet Exchange providers via a single interface or NNI with our large ecosystem of trusted partners

Extensive Suite of Services

As one of the few global providers offering beyond data and cloud, to voice, satellite, and colocation, we can meet all your global interconnectivity needs at scale

Award-winning Software-defined Network

Automate your international connectivity and extend your global reach with on-demand provisioning powered by real-time analytics and orchestration

Customer Service Excellence

Our team of global experts provide 24/7 technical and operational support to ensure quality service that you can rely on

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