Global Inbound Services

Expand your presence into new markets with premium quality Voice and truly simple global reach

Overview

Epsilon's Global Inbound Services gives you presence in multiple local markets with rapid access to global numbering. The solution provides access to millions of local, national, mobile and toll-free numbers through a single interconnect. We aggregate and deliver inbound calls to guarantee maximum call quality.

Our Global Inbound Services give you comprehensive coverage and lets you decide between the caller paying for calls, sharing the call cost or providing free calls using our geographic, premium rate and toll-free numbers.

We guarantee full control of inbound traffic which are delivered over Epsilon's Global platform using powerful and intelligent routing features.

Features

- Global Inbound Services Traffic Delivered on Epsilon's Global SIP Platform & Global Network Infrastructure

- Portal-driven Ordering via Infiny by Epsilon

- API Interworking for Seamless Integration into Third Party Platforms and Software

- Local Number Portability

- Single Interconnect Point

- Intelligent Routing Features

- Geographic, Toll-free & Premium Rate Numbers

- Low Jitter & Maximum Call Quality-of-service

INFINY BY EPSILON

Inbound numbers can be procured on-demand via Infiny by Epsilon platform. The Phonebook module of Infiny gives you 24/7 access to numbering solutions with fully automated processes. It makes procuring Inbound Voice services simple.

- On-demand Access to Numbers

- An Intuitive Web-based Portal

- Fully Supported with APIs

- Self-service Ordering & Fulfilment

Benefits

Unique Global Presence
We offer extensive global reach with presence in many key and unique markets around the world

Easy Purchasing
Our self-service model makes procuring numbers a simple, easy and efficient process

Automated Provisioning
Our solution is supported with automation that simplifies and speeds up acquiring inbound numbers

Porting Expertise
We understand the processes around porting numbers and are able to make your experience as simple and efficient as possible

A Streamlined Process
Our service doesn't have any complex rules, restrictions or requirements for acquiring inbound numbers

Growing Global Presence
We are constantly adding new markets all of the time, giving you increased access to local markets

"We bring simplicity and efficiency to Inbound Voice. We've removed manual procedures and fully automated the process of procuring numbers to give our partners an exceptional customer experience. The Infiny by Epsilon platform makes procuring numbers as simple and easy as shopping online."

Alison White
Head of Voice Business
Epsilon

Why Choose Us?

International Reach
We enable you to deliver your Voice traffic and support your international business growth

Extensive Experience in Voice
We understand what it takes to be successful in Voice and have a team of Voice experts ready to support you

World-class User Experience
From start to finish, you get the best possible user experience with a platform designed to be easy to use
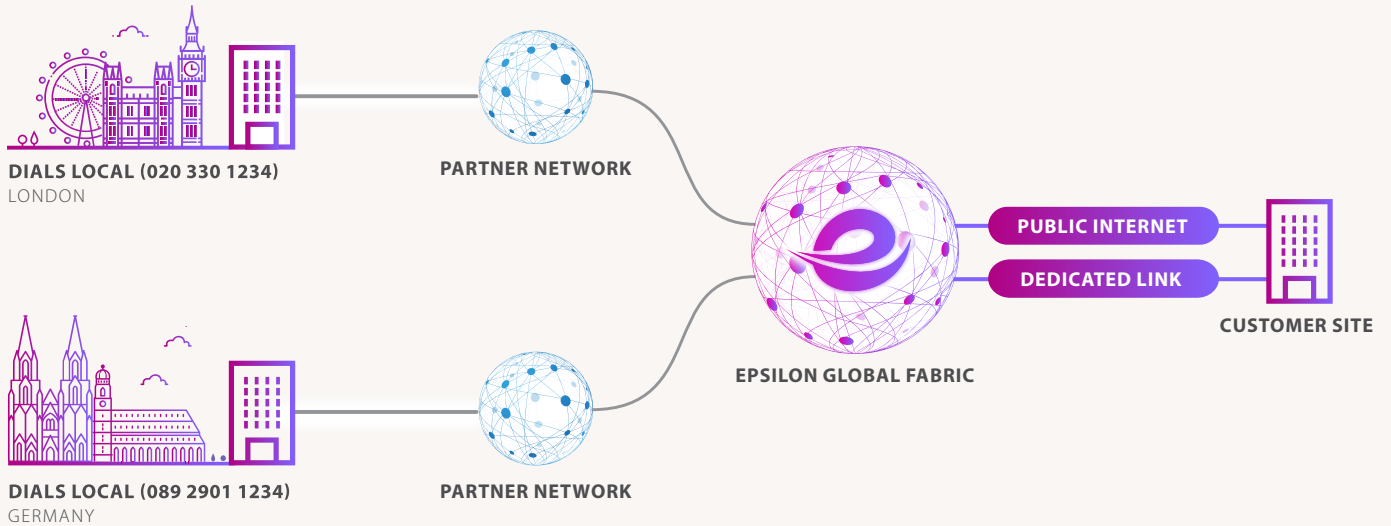
An Efficient Approach
Epsilon removes the need to use multiple suppliers globally and gives you one simple approach to inbound numbering

Exceptional Service Quality
We deliver the best possible quality around the world with a globally consistent offering

Comprehensive Voice Solutions
We offer a comprehensive suite of connectivity and Voice services via Infiny by Epsilon on-demand connectivity platform

DIALS LOCAL (020 330 1234)
LONDON

PARTNER NETWORK

DIALS LOCAL (089 2901 1234)
GERMANY

PARTNER NETWORK

EPSILON GLOBAL FABRIC

PUBLIC INTERNET

DEDICATED LINK

CUSTOMER SITE

Technical Specifications

Session Initiation Protocol (SIP) Features	· Interconnect B2BUA (with Security, Topology Hiding) · RFC 3261 SIP Message · RFC 3264 Offer / Answer model · Calling Line Indentiy Presentation (CLIP) · Calling Line Identity Restriction (CLIR) · Call Admission Control (Call rate, Call limit) · Codec Negotiation · SIP Options Ping · Reason Header Support
Media & Security	· RTC / RTCP Media Relay · NAT (Address and Port Translation, Topology Hiding) · DoS / DDoS attack prevention · Access Control List · Multiple IP address Support
Supported	· Freephone · Local · National · Mobile · Toll-free · International Toll-free
Billing Module	· Call Detail Record / Session Detail Record · Mediation · Rating · Invoicing

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