



# Outbound Call Termination

Global calling with access to local fixed, mobile & emergency services in multiple countries with local Calling Line Identity presentation

## Overview

Epsilon's Outbound Calling Termination offers both call termination to all locations global and option to benefit our SIP trunking customers with calls staying local within the country when the called party will see the caller ID show the call as originated locally within the country.

With end-to-end 24/7 support, complete flexibility and globally owned network supporting high quality audio, Epsilon's Outbound Calling Termination solution is a smart way to connect your business whenever and wherever you want.

## Features

- Access to over 40+ countries where Epsilon is either licensed or working with a licensed partner
- Access via Web Portal or API integration
- Direct interconnection
- 24/7 Technical & Operational Support
- Intelligent routing features
- Low jitter and latency
- High Quality of Service & Experience



Epsilon's Outbound Calling Termination Solution offers option for local DID numbers in 40+ countries for receiving incoming calls or terminating domestic number calls. Epsilon's global VoIP network will then deliver these incoming calls to you via our network.

- Gain access to local markets
- Automation supporting APIs
- Keep you protected

## Benefits



### Expand Your Business To Local Markets

Terminate outbound calling traffic with competitive routing plans through our presence in 40+ countries



### Keep You Protected

Outbound calling solution supported 24/7 with Fraud Detection and DDoS protection for peace of mind



### Seamless Management

Our simple and intuitive interface ensures you can manage your services efficiently



### Direct Interconnection

We offer consistent and high-quality termination options that support interconnection via IPX, IP, SIP or TDM



### Premium Quality & Reliability

Stable network with efficient traffic management for cost-effective voice services. We pre-test and monitor all our destinations to ensure an optimum level of quality



### Quality of Experience

Improve the Quality of Experience for your end users with reliable private connections

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“Epsilon’s outbound calling service enables customers to benefit from a large network of direct local in- country connections. This supports businesses growing globally with the added benefits of competitive pricing and improved quality of service.”

### James Knowles

Director, Voice Business Unit  
Epsilon

## Why Choose Us?

### Competitive Pricing

Optimise cost-savings with a pay-per-use commercial model

### Ease of access

We provide you with ability to provision new services around the globe via a single agreement supporting automation via API integration

### Trusted Service

We’ve provided network services for over a decade meaning you can expand your business around the world with confidence

### A Future Focused Approach

We deliver an innovative approach to on-demand connectivity with our Infiny platform that is shaping the future of the industry

### Customer Service Excellence

We focus on delivering responsive customer service to facilitate growing your business on a global scale

### A Powerful Model

An end-to-end outbound calling service via a globally networked partner.

## INTERNATIONAL



## IN-COUNTRY



## TECHNICAL SPECIFICATIONS

<b>Session Initiation Protocol (SIP) Features</b>	<ul style="list-style-type: none"> <li>• Interconnect B2BUA (with Security, Topology Hiding)</li> <li>• RFC 3261 SIP Message</li> <li>• RFC 3264 Offer / Answer model</li> <li>• Calling Line Identity Presentation (CLIP)</li> <li>• Calling Line Identity Restriction (CLIR)</li> <li>• Call Admission Control (Call rate, Call limit)</li> <li>• Codec Negotiation</li> <li>• SIP Options Ping</li> <li>• Reason Header Support</li> </ul>
<b>Media &amp; Security</b>	<ul style="list-style-type: none"> <li>• RTC / RTCP Media Relay</li> <li>• NAT (Address and Port Translation, Topology Hiding)</li> <li>• DoS / DDoS attack prevention</li> <li>• Access Control List</li> <li>• Multiple IP address Support</li> </ul>
<b>Supported</b>	<ul style="list-style-type: none"> <li>• Local</li> <li>• National</li> <li>• Mobile</li> <li>• Toll Free</li> <li>• Emergency Number</li> </ul>
<b>Billing Module</b>	<ul style="list-style-type: none"> <li>• CLI</li> <li>• Mediation</li> <li>• Rating</li> <li>• Invoicing</li> </ul>

## Contact Us

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